



Career Opportunity

Programmer (ServiceNow) & Analyst/Programmer (ServiceNow) (Technical)

Apply before 2023-02-01.

Reference: 2223-2022-210

Rate of pay: \$ 68,107 - \$86,176 / \$75,649 - \$95,719 annually

Classification: ADG-E / ADG-D

Outcome: Temporary and/or permanent

Work environment: Hybrid or On-site

Work location: Ottawa, ON

Service area / Division: Digital Services and Real Property / Office of the Chief Technology Officer

Area of selection: Open

Language requirements: Bilingual Imperative BBB/BBC & Bilingual Non-Imperative

About the role

The House of Commons Digital Services and Real Property Service Area is currently looking to staff the positions of Programmer (ServiceNow) and Analyst/Programmer (ServiceNow) for Corporate Systems Product Line.

The Programmer is responsible for the analysis, design, programming, implementation, documentation, support and administration of computer applications and databases in accordance with industry trends and House of Commons' IT strategy and direction. The Programmer is responsible for developing applications and/or mitigating/resolving incidents, application development and/or incident mitigation projects.

The Analyst/Programmer (AP) provides technical leadership to projects. The AP must understand the architecture, validate the feasibility of the solution based on the defined architecture, ensure that the solution is compliant with the House of Commons Enterprise Architecture standards, analyse the requirements, design features, develop and implement the solution, prepare or review test plan and maintain and support products. The AP defines and documents solutions on a variety of projects, its components and inter-relationships, recommending targeted research and evaluation of technologies.

The current environment provides a sense of collaboration and support for a skilled individual to join the team. Within this role you will have the opportunity to grow professionally and to work with some of the latest in technology trends.

Top reasons to join the team

The House of Commons offers IT products and services to a multitude of entities supporting the Members of Parliament in their democratic role. These entities operate in an extremely wide range of industries thus offering variety and opportunities unparalleled in any other IT job or environment. You will have the chance to work with cutting-edge technology along with the opportunity to continually grow both personally and professionally.



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What you need

Education	<ul style="list-style-type: none">▪ Successful completion of post-secondary education from a recognized institution in a related field such as Computer Science or Information Technology OR an acceptable combination of education, training and relevant experience.
Experience	<ul style="list-style-type: none">▪ Experience in the workplace in the field of Information Technology (For the Programmer position a work term, co-op, or internship could also be considered as equivalent experience);▪ Experience with Microsoft products such as VB.net, and SQL;▪ Professional hands-on experience with Object Oriented Programming languages and Design Patterns (i.e. C#, VB.NET, Java or equivalent programming languages);▪ Experience with the key technologies relevant to the ServiceNow (JavaScript, XML, HTML, Web Services, CSS, LDAP, OAuth 2.0, REST, SQL) and working with SaaS technologies.
Other	<ul style="list-style-type: none">▪ ServiceNow experience.

Outcome

The purpose of this recruitment and selection process is to staff the position of both Programmer and Analyst/Programmer on a temporary and/or permanent basis and to establish a list of potential candidates that may be used to staff this position permanently in the future.

Potential candidates may also be considered for other temporary or indeterminate positions requiring similar competencies at the House of Commons.

Our commitment to inclusion, diversity, equity, and accessibility

The House of Commons Administration is committed to being a leader in inclusion, diversity, equity and accessibility. We continuously evolve our practices and design them in such a way as to ensure that everyone can equitably participate to the upmost of their abilities. As “One House,” we leverage diversity in all its forms and recognize that everyone has valuable contributions to make and the potential for individual growth.

Apply and learn more!

If you dream of joining an organization that is small enough for you to be noticed, but big enough to provide you with a meaningful career, then we want to hear from you! We carefully review all applications and contact candidates retained for further consideration in a timely manner. Click on “Essential information” below to learn more about our selection process.

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